



PROVIDER Bulletin

California

August 12, 2020

This Provider Bulletin applies to the lines of business:

PHP (Medicare) PHC CA (Medi-Cal)

Please consider this Provider Bulletin as formal notification that Vision Service Plan Insurance Company (VSP) has been selected as our vision service provider, **effective September 14, 2020**.

Effective September 14, 2020, VSP will be responsible for the managing vision services for PHP (Medicare) and PHC California (Medi-Cal) members. All individual PHP and PHC CA Provider Participation Agreements previously established with individual California providers and groups will be terminated effective September 14, 2020.

Continuity of Care: Recipients will not experience a break in services while transitioning to VSP network. PHP and PHC California will honor any ongoing treatment that was authorized or scheduled prior to the recipient's transition up to 90 days following the date of this notification (08/12/2020).

Providers will be paid. Providers should continue providing services that were previously authorized, regardless of whether the provider is participating in the plan's network for up to 90 days following the date of this notification (08/12/2020).

Eyewear Prescriptions will be honored. PHP and PHC California will allow recipients to continue to receive their eyewear prescriptions through their current provider, for up to 90 days.

VSP Participating Providers:

Please refer to PHC and PHP Provider Directory for a complete list of VSP providers located in Los Angeles County. PHP and PHC CA Provider Directory and on-line provider search tool is accessible on-line at www.positivehealthcare.org on September 14, 2020

In the event you have any questions surrounding the services and/or operational procedures of our new healthcare partner Vision Service Plan Insurance Company (VSP), please do not hesitate to contact the PHP/PHC California Provider Relations Team at capr@aidshealth.org or 888-726-5411.

Thank you