

PROVIDER Bulletin



February 27, 2014

This Provider Bulletin applies to the lines of business and provider types checked below:

- PHP (Medicare)
 Primary Care Physicians
 Specialists
 PHC (Medicaid)
 Ancillary
 Hospitals

Please be reminded that Psychcare, LLC has been selected as our behavioral health managed care company, effective January 1, 2014.

If you believe a patient would benefit from behavioral health services, we encourage Primary Care Physicians/Providers to refer PHP & PHC members to access the Psychcare, LLC network as a part of the patient's ongoing treatment plan. When referring PHP & PHC members for behavioral health services, members and/or providers may contact Psychcare, LLC by calling the Behavioral Health toll-free number on the reverse side of the PHP or PHC Member Identification Card (see below for sample Member ID Card).

Psychcare, LLC: 855.765.9698

Outpatient Authorizations:

Prior authorization for new treatment is required for the following services:
 Psychosocial Rehabilitation (H2017)
 Targeted Case Management (T1017, T1017HA, T1017HK)
 Psychological Testing (H2019) and TBOSS (H2019 HO, H2019HN, H2019HM)

Prior Authorization is not required for other H and T codes not mentioned above.

Inpatient Authorizations:

All inpatient treatment/admissions require approval.

RxBIN	003585	
RxPCN	97892	
RxGrp	0406000	
Issuer (80840)	9151014609	
ID/RxID	<Member ID No.>	Issue Date <MM/DD/YY>
Name	<Member Name>	
Your PCP	<PCP Name>	
Phone	<PCP Phone>	
<small>This is your medical and prescription drug benefit card.</small>		
<small>AHCA 121713 PHC Form 13.4</small>		

Front

<p>Important Member Numbers Member Services: (888) 997-0979 Pharmacy Customer Service: (866) 763-9103 Behavioral Health: (855) 765-9698 Vision Care: (800) 877-7195 Nurse Advice Line: (866) 228-8714 TTY for the Above: 711 Web: www.phc-fl.org Mail: PHC Florida P.O. Box 46160 Los Angeles, CA 90046</p>	<p>Provider Information Eligibility, Authorizations, Pharmacy Technical Help, Claims and Provider Relations: (855) 318-4387</p> <p>Submit Medical and Pharmacy Claims to: Attn: Claims PHC Florida P.O. Box 7490 La Verne, CA 91750</p>
<p>PHC Florida is a Managed Care Plan with a Florida Medicaid contract. This card does not guarantee coverage. Check eligibility by calling (855) 318-4387.</p>	

Back

RxBIN	015574	
RxPCN	ASPROD1	
RxGrp	AHF02	
Issuer (80840)	9151014609	
ID/RxID	<Member ID No.>	Issue Date <MM/DD/YY>
Name	<Member Name>	
Your PCP	<PCP Name>	
Phone	<PCP Phone>	
<small>This is your medical and prescription drug benefit card.</small>		
<small>MedicareRx Prescription Drug Coverage H3132-001 (2014)</small>		

<p>Important Member Numbers Member Services: (888) 456-4715 Pharmacy Customer Service: (866) 763-9096 Behavioral Health: (855) 765-9698 Vision Care: (800) 877-7195 Nurse Advice Line: (866) 228-8714 TTY for the Above: 711 Web: www.php-fl.org</p>	<p>Provider Information Eligibility, Authorizations, Pharmacy Technical Help, Claims and Provider Relations: (855) 318-4387</p> <p>Submit Medical and Pharmacy Claims to: Attn: Claims PHP P.O. Box 7490 La Verne, CA 91750</p>
<p>This card does not guarantee coverage. Check eligibility by calling (855) 318-4387.</p>	

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 954.522.3132 or email to remon.walker@positivehealthcare.org.