

PROVIDER Bulletin



February 18, 2014

This Provider Bulletin applies to the lines of business and provider types checked below:

PHP (Medicare) Primary Care Physicians Specialists
 PHC (Medicaid) Ancillary Hospitals

We would first like to say thank you for seeing our members and for making a difference in their lives. We want to make sure that you are aware that our Utilization Management Department has a new facsimile **888-972-5340**, please fax all requests for authorization(s) to this this new fax number.

For your convenience, attached please find our updated referral form. Additional Provider Information and forms may be found on our website: www.positivehealthcare.org under "Provider" information after you select the appropriate health plan. You can also call provider services at: 888-456-4718.

To verify member eligibility:

- For **Positive Healthcare Partners** eligibility verification, please call (888) 456-4715.
- For **Positive Healthcare Florida** (888) 997-0979.

Please use the updated attached referral form to communicate referrals to participating specialists. If you need to refer to a specialist who is not in our network, please call Utilization Management at 866-990-9322 or fax your request to **888-972-5340**.

Thank you for your cooperation and for your service to our members.

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 954.522.3132 or email to Remon.Walker@positivehealthcare.org