

PROVIDER Bulletin



April 15, 2015

This Provider Bulletin applies to the lines of business and provider types checked below:

PHP (Medicare) Primary Care Physicians Specialists
 PHC (Medicaid) Ancillary Hospitals

Participating Dialysis Centers,

PHP/PHC has experienced an increase of claims submitted to the Plan by Quest Diagnostic Clinical Laboratories (Quest) and other non-participating laboratory providers.

Please be reminded that Positive Healthcare Florida (PHC) and Positive Healthcare Partners (PHP) are contracted with LabCorp for the administration of clinical laboratory services. Additionally, PHP/PHC members do not have an out-of-network benefit to that end claims received from non-participating laboratory providers will be denied by our Claims Department.



Clinical laboratory specimens should be sent to LabCorp for processing.

Pick-up Service

Please call LabCorp for daily or "will call" pick-up is 1-800-877-7831.

PHP & PHC members may visit www.LabCorp.com to locate a LabCorp testing site. Online appointment scheduling is available at all LabCorp testing sites.

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at (954) 522.3132 or email to Remon.Walker@positivehealthcare.org