

# PROVIDER Bulletin



August 16, 2016

This Provider Bulletin applies to the lines of business and provider types checked below:

- PHP (Medicare)     
  Primary Care Physicians     
  Specialists  
 PHC (Medicaid)     
  Ancillary     
  Hospitals

## Help AHF/PHP/PHC Increase Rates for Diabetic Retinal Eye Exams

The Health Effectiveness and Data Information Set (HEDIS) measures quality of care provided and uses the data to compare performance of participating health plans and its network of providers. PHP/PHC's 2015 Retinal Eye Exam rates for Comprehensive Diabetes Care scored below national benchmarks. We need your help to improve this for 2016 rates!

Retinal Eye Exams for Comprehensive Diabetes Care Rates <sup>1</sup>				
Plan	AHF Rate	Target Rate	AHF Current Percentile <sup>2</sup>	Target Percentile <sup>3</sup>
PHP – Florida	54.8%	>= 66%	10-25 <sup>th</sup>	50 <sup>th</sup>
PHC – Florida	22.5%	>= 55%	Below 5 <sup>th</sup>	50 <sup>th</sup>

<sup>1</sup> Retinal Eye Exams are defined as a screening for diabetic retinal disease. Rates for 2015

<sup>2</sup> Percent AHF/Positive Healthcare Medicare Health Plan scored higher than at least 10% of other health plans but lower than at least 75% of all other plans. The Florida Medicaid Health Plan scored below 95% of all other health plans.

<sup>3</sup> Percent AHF/Positive Healthcare needs to score higher than at least 50% of other plans

To improve Positive Healthcare's HEDIS rates, claims were reviewed. We learned that the accuracy of claims for office procedures could be improved. Please use the following billing and service codes.

### CPT and HCPCS Codes: Retinal Eye Exam for Comprehensive Diabetes Care

Retinal Eye Exam: CPT				Description of Code			HCPCS	Description of Code
67028	67101	67208		92002	92228	99214	S0620 S0621 S3000	Diabetic Retinal Screening
67030	67105	67210		92004	92230	99215		
67031	67107	67218		92012	92235	99242		
67036	67108	67220		92014	92240	99243		
67039	67110	67221		92018	92250	99244		
67040	67112	67227		92019	92260	99245		
67041	67113	67228		92134	99203			
67042	67121			92225	99204			
67043	67141			92226	99205			
67101	67145			92227	99213			

People living with HIV/AIDS require close monitoring of eye health. Accurately documenting the provision of eye care helps us track how well we are caring for our patients and reach out to those we've missed.

Thank you for playing an active role in improving the overall health and well-being of our Plan members.

**This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at (855) 318-4387 or email to [remon.walker@phcplans.org](mailto:remon.walker@phcplans.org).**