

# PROVIDER Bulletin



November 14, 2017

This Provider Bulletin applies to the lines of business and provider types checked below:

- |  |  |   |
|--|--|---|
| <input checked="" type="checkbox"/> PHP (Medicare) | <input type="checkbox"/> Primary Care Physicians | <input type="checkbox"/> Specialists          |
| <input type="checkbox"/> PHC (Medicaid)            | <input type="checkbox"/> Ancillary               | <input checked="" type="checkbox"/> Hospitals |

## Medicare Outpatient Observation Notice (MOON) CMS-10611

PHP requires all hospital and critical access hospital (CAH) providers to follow the Medicare Outpatient Observation Notice (MOON) requirement. MOON CMS-10611, the NOTICE Act, requires hospitals and CAHs to provide standardized written and oral notification to any Medicare beneficiary (including a Medicare Advantage enrollee) receiving observation services as an outpatient for more than 24 hours.

Written notice to the Medicare beneficiary must be delivered no later than 36 hours after observation services are initiated. It must include the reason the individual is receiving observation services, along with an explanation of the implications of receiving outpatient observation services, such as cost sharing, and post-hospitalization eligibility for Medicare coverage of skilled nursing facility (SNF) services. The hospital or CAH must obtain the signature of the individual or an individual acting on behalf of the patient. The statutory effective date of the NOTICE Act is published at:

<https://www.federalregister.gov/articles/2016/08/22/2016-18476/medicare-program-hospital-inpatient-prospective-payment-systems-for-acute-care-hospitals-etc>.

### Questions?

If you have questions, please contact care manager at 855.318.4387.

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 954.522.3132 or email to [remon.walker@phcplans.org](mailto:remon.walker@phcplans.org)