

# PROVIDER Bulletin



May 24, 2018

This Provider Bulletin applies to the lines of business and provider types checked below:

- PHP (Medicare)       Primary Care Physicians       Specialists  
 PHC (Medicaid)       Ancillary       Hospitals

## NEW HEDIS 2018 MEASURE Transition of Care

**Summary of Changes** – This new measure went into effect for the 2018 HEDIS season. Although is only a display measure for now, it can quite easily become a measure that can impact PHP’s Medicare Star Rating in the future. Please partner with us to ensure that our members are getting the standard of care that they deserve and that is reflected in PHP’s rating.

### Description

The percentage of discharges for Plan Members 18 years of age and older who had each of the following during the measurement year.

#### Inpatient Facility Impact

- ❖ **Notification of Inpatient Admission.** Documentation of receipt of notification of inpatient admission on the day of admission or within 24 hours.
- ❖ **Receipt of Discharge Information.** Documentation of receipt of discharge information on the day of discharge or within 24 hours.

#### PCP Impact

- ❖ **Patient Engagement After Inpatient Discharge.** Documentation of patient engagement (e.g., office visits, visits to the home, telehealth) provided **within 30 days of discharge**. F/U visits encouraged within 5 business days.
- ❖ **Medication Reconciliation Post-Discharge.** Documentation of medication reconciliation of the discharge medication list and the most recent medication list **within 30 days of discharge**. Both lists should be included in the medical record. The medication list may include medication names only or may include medication names, dosages and frequency, over-the-counter (OTC) medications and herbal or supplemental therapies. A simple note in the patient chart satisfies this measure (i.e. D/C med list reconciled with current med list).

### Eligible Population

Measurement Criteria	Age Group
Medication Reconciliation	Age 18+
Notification of Admission	Age 18+
Patient Engagement	Age 18+
Receipt of Discharge Info	Age 18+

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 954.522.3132 or email to [remon.walker@phcplans.org](mailto:remon.walker@phcplans.org)