

PROVIDER Bulletin



May 22, 2018

This Provider Bulletin applies to the lines of business and provider types checked below:

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|--|---|---|
| <input checked="" type="checkbox"/> PHP (Medicare) | <input checked="" type="checkbox"/> Primary Care Physicians | <input checked="" type="checkbox"/> Specialists |
| <input checked="" type="checkbox"/> PHC (Medicaid) | <input type="checkbox"/> Ancillary | <input type="checkbox"/> Hospitals |

2018 Provider Satisfaction Survey

Description

The 2018 surveys have been mailed!!!

- ❖ *Please take a few minutes to complete so we can implement changes that will improve service to our provider community.*
- ❖ *Your responses will be kept strictly confidential by Decision Support Systems, LP (DSS).*
- ❖ *For your convenience, you may also complete the survey online. As a token of our gratitude for your time and opinions, and in addition to the drawing mentioned above, we are offering a \$25 VISA gift card to any provider who completes the survey online. Please refer to the cover letter that accompanied the survey for the website and logon information.*
- ❖ *Remember, all providers who complete the survey will be entered into two drawings, one to win an “office lunch” for your entire office (\$250) and a second drawing for an iPad mini. These two drawings will be held after all survey responses are received and the data collection phase of the project is cut off. Winners will be alerted via a letter to your office.*

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 954.522.3132 or email to remon.walker@phcplans.org