

PROVIDER Bulletin



August 5, 2019

This Provider Bulletin applies to the lines of business and provider types checked below:

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|--|---|---|
| <input checked="" type="checkbox"/> PHP (Medicare) | <input checked="" type="checkbox"/> Primary Care Physicians | <input checked="" type="checkbox"/> Specialists |
| <input type="checkbox"/> PHC (Medicaid) | <input checked="" type="checkbox"/> Ancillary | <input checked="" type="checkbox"/> Hospitals |

PHP ANNOUNCES NEW PROVIDER WEB PORTAL

PHP is very excited to announce the launch date of our new *eHealthsuite* Provider Web Portal, on **September 1, 2019**. PHP's provider web portal will provide easy and secure access to your patient's benefits-related records and data. A link to PHP's provider web portal will be available on PHP's website (www.positivehealthcare.org) for easy access.

PHP Providers will now have access to view:

- Provider demographic information details.
- Members eligibility.
- Submit Referrals/Authorizations, and view authorization status.
- Submit claims, check claim status and view remittance advices

How to Register

Please note that you must register for the new portal. Registration letters with instructions on how to register will be mailed to your practice/facility and contain the following:

- Group/Business name and address
- Provider PIN Number
- Administer Functionality information

We are confident that you will find PHP's *eHealthsuite* provider web portal easy to use with quick access to important information. If you would like to learn more about how to use our new provider portal and/or schedule a training session for your practice/facility, please email FLPR@positivehealthcare.org or contact your assigned Provider Relations Representative.

- Tania Fils – Broward County 954.522.3132 x3259
- Jafari Harris – Duval County – 904.381.9651 x3129
- Julianne Allende – Miami Dade County – 954.522.3132 x3258

For your convenience, an *ehealthsuite* Web Provider presentation user guide is available on our website by selecting Provider Portal under the "For Provider" tab.

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 954.522.3132 or email to remon.walker@phcplans.org