PROVIDER Bulletin

PHC FLORIDA · PHP HMO SNP

January 5, 2015

This Provider Bulletin applies to the lines of business and provider types checked below:

☒ **PHP (Medicare)**   ☒ **Primary Care Physicians**   ☒ **Specialists**
☒ **PHC (Medicaid)**   ☒ **Ancillary**   ☒ **Hospitals**

Electronic Dental Claim Submission

Effective Immediately, dental providers may submit claims electronically to PHC/PHP.

Electronic dental Claim Submission allows dental providers to safely submit and track HIPAA-compliant electronic claims to PHC & PHP via Emdeon without manual intervention.

Electronic dental claims must be filed through Emdeon or send your claims through a billing service or clearinghouse to transmit to Emdeon and then route to PHC/PHP. Emdeon edits transactions according to the HIPAA-AS requirements. A limited number of payer specific edits are also performed before routing transactions to PHC/PHP.

If a dental claim transaction fails either the HIPAA-AS or PHC/PHP edits, Emdeon will not forward the dental claim to PHC/PHP for processing and adjudication. Emdeon will return an error message to the sender (sender is defined as the entity that submitted the claims to Emdeon; this may be a provider, billing service, or another clearinghouse) to correct and resubmit the claims electronically. If you use a billing service or another clearinghouse to submit your transactions to Emdeon, it is the billing service/clearinghouse's responsibility to return the Emdeon file acknowledgements and EBRs to you.

PHC & PHP Payor ID: 95411

Note: PHP/PHC Payor ID supports professional, institutional & dental claim submissions.

To begin electronic dental claim submissions, Emdeon Eligibility Provider Setup Form and Claims Provider Setup Form must be completed initially. To access Emdeon Enrollment Guide as well as aforementioned forms, please visit Emdeon's website at www.emdeon.com.

Emdeon Customer Service: 866.924.4634
Website: www.emdeon.com
Payer Registration Information: http://emdeon.com/enrollment