

PROVIDER Bulletin

Georgia



January 9, 2018

This Provider Bulletin applies to the lines of business and provider types checked below:

- | | | |
|--|---|---|
| <input checked="" type="checkbox"/> PHP (Medicare) | <input checked="" type="checkbox"/> Primary Care Physicians | <input checked="" type="checkbox"/> Specialists |
| | <input checked="" type="checkbox"/> Hospitals | <input checked="" type="checkbox"/> Ancillary |

PHP offers a Medicare Advantage line of business to meet the health care coverage needs of our members. PHP member eligibility may vary by month. Therefore, each participating provider is responsible for verifying member eligibility with PHP before providing services. Our PHP ID cards have been designed to help participating providers access and verify benefits, eligibility and claim status. Each Member ID card includes a unique identifier that designates the PHP or PHC benefit plan.

Member Identification Numbers include a 9-digit numeric number

We encourage participating providers to request a copy for the patient record.

NOTE: Presentation of our ID cards in no way creates, nor serves to verify an individual's status or eligibility to receive benefits. In addition, all payments are subject to the terms of the contract under which the individual is eligible to receive benefits.

Sample PHP ID Card

RxBIN	015574		Issue Date 01/01/18
RxPCN	ASPROD1		
RxGrp	AHF07		
Plan (80840)	7275537315		
ID/RxID	999999999		
Name	IMA SAMPLE		
Your PCP	MARK JONES, MD		
Phone	(404) 555-0000		
<i>This is your medical and prescription drug benefit card.</i>			
		H3572-001 (2018)	

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Important Member Numbers Member Services: (833) 267-6768 Pharmacy Customer Service: (833) 267-6769 Nurse Advice Line: (833) 267-6768 Case Manager: (833) 267-6770 TTY for the Above: 711 Web: www.php-ga.org	Important Provider Numbers Provider Services/Benefits: (833) 267-6771 Eligibility: (833) 267-6768 Authorizations: (833) 267-6770 Pharmacy Technical Help: (888) 554-1334 Claims: (888) 662-0626 Submit Medical and Pharmacy Claims to: Attn: Claims PHP P.O. Box 7490 La Verne, CA 91750
This card does not guarantee coverage. Check eligibility by calling (833) 267-6768.	

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This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 954.522.3132 or email to remon.walker@phcplans.org