

# PROVIDER Bulletin



December 28, 2018

This Provider Bulletin applies to the lines of business and provider types checked below:

PHP (Medicare)       Primary Care Physicians       Specialists  
 PHC (Medicaid)       Ancillary       Hospitals

Please consider this Provider Bulletin as a formal announcement that Magellan Healthcare has been selected as our behavioral health managed care company, effective February 1, 2019.

Effective February 1, 2019, Magellan Healthcare will replace Beacon Health Options (Beacon) for coordination of behavioral health services for PHC (Medicaid) and PHP (Medicare) members. The Florida Medicaid Community Behavioral Health Services Coverage and Limitation Handbook is a guiding document to Magellan Healthcare for the provision of behavioral health services for Medicaid recipients.

**Member Identification Cards:** By January 31, 2019, each PHC & PHP member will be issued a new Member Identification Card bearing Magellan Healthcare's toll-free number: 800-480-4464

**Magellan Toll-free Number:** 800-480-4464 – Assistance available 7 days a week, 24 hours per day.

**Magellan Participating Providers:** Please refer to PHC & PHP Provider Directory – February 1, 2019 for a complete list of Magellan Healthcare providers located in Broward, Duval, Miami-Dade and Monroe counties.

The PHC & PHP Provider Directory will be accessible online at [www.positivehealthcare.org](http://www.positivehealthcare.org) on February 1, 2019.

Routine outpatient codes do not require pre-certification; however, a quality clinical review may be requested during the course of treatment. Non-routine codes are managed based on the PHC & PHP UM policies.

As we prepare for the pending transition, should you have any questions surrounding the services and/or operational procedures of our new healthcare partner Magellan Healthcare, please do not hesitate to contact your Provider Relations Representative:

Providers located in Broward County:	Tania Fils, 954.522.3132 x3259
Providers located in Duval County:	Jafari Harris, 904.381.9651 x3129
Providers located in Miami-Dade County:	Julianne Allende, 954.522.3132 x3258
Providers located in Monroe County:	Julianne Allende, 954.522.3132 x3258

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at (954) 522.3132 or email to [Remon.Walker@positivehealthcare.org](mailto:Remon.Walker@positivehealthcare.org)