

PROVIDER Bulletin



February 9, 2015

This Provider Bulletin applies to the lines of business and provider types checked below:

PHP (Medicare) Primary Care Physicians Specialists
 PHC (Medicaid) Ancillary Hospitals

Change of Prescription Drug Authorization Facsimile Number

Please be advised, Positive Healthcare is transitioning to a new software system that will provide a better and more efficient Prescription Prior Authorization intake process. Due to the transition, prescription prior authorization requests will **No Longer** be accepted via fax number 888-238-2244 after **March 1, 2015**.

Positive Healthcare Health Plan's ***New Prescription Drug Authorization*** Fax number is **844-357-2543**. Please fax all future prescription drug prior authorization requests and/or other documentation to the aforementioned new fax number listed.

A new Prescription Drug Authorization Form with the new fax number is attached for your convenience.

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 954.522.3132 or email to remon.walker@positivehealthcare.org.