

PROVIDER Bulletin



December 8, 2014

This Provider Bulletin applies to the lines of business and provider types checked below:

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| <input checked="" type="checkbox"/> PHP (Medicare) | <input type="checkbox"/> Primary Care Physicians | <input type="checkbox"/> Specialists |
| <input checked="" type="checkbox"/> PHC (Medicaid) | <input type="checkbox"/> Ancillary | <input checked="" type="checkbox"/> Hospitals |

PHP and PHC Health Plans are pleased to announce our new onsite case manager, Sharon Nalley, RN-RT, to assist with care planning for our members.

In order for us to assist our members in achieving their health and wellness goals, we ask that a daily patient census, inclusive of our inpatient and observation status members, be faxed to our Utilization Management department at 1.888.972.5340.

Please do not hesitate to contact our utilization department at 1.866.990.9322 with any questions you may have.

Thank you for this opportunity to partner with you to ensure the best possible outcomes for our members.

Utilization Management Department
PHP and PHC Health Plans

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP or PHC. If you have any questions or suggestions contact the Provider Relations Department at 954.522.3132 or email to remon.walker@positivehealthcare.org.