

PROVIDER Bulletin



October 30, 2020

This Provider Bulletin applies to the lines of business and provider types checked below:

PHP (Medicare) Primary Care Physicians Specialists
 PHC (Medicaid) Hospitals Ancillary AHF Grants

Notification Change-Massage Therapy

Effective immediately, PHP (Medicare) Plan has revised billing guidelines for massage therapy services. In accordance with the Center for Medicare & Medicaid Services (CMS) when billing professional claims, the following guidelines is required:

- 1 unit billed per 15 minutes of therapeutic massage therapy.

Please Note:

For members who have been diagnosed with AIDS-related neuropathy, PHP(Medicare) will cover 2 one-hour therapeutic massages each month to increase blood circulation with \$0 copay for therapeutic massage services. Prior authorization is required for services.

For more information surrounding PHP's authorization process and requirements, please refer our Provider Manual which may be found at www.positivehealthcare.org

TO SUBMIT A CLAIM:

PHP's [Provider Web Portal](#)

Paper claims for Positive Healthcare members must be sent to the following address:

PHP
P.O. Box 472377
Aurora, CO 80047

Providers may submit claims electronically via Change Healthcare

PHP
Payor ID: 95411

Contracted providers are required to submit claims in accordance with the timeframe specified in the provider agreement.

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF or PHP. If you have any questions contact the Provider Relations Department. Florida providers please email Provider Relations Department FLPR@phcplans.org. California providers please email the California Provider Relations Department at CAPR@aidshhealth.org. Georgia providers please email GAPR@positivehealthcare.org.