



# Provider Bulletin



May 14, 2021

This Provider Bulletin applies to the lines of business and provider types checked below:

PHP (Medicare)  Primary Care Physicians  Specialists  
 PHC California (Medicaid)  Hospitals  Ancillary  AHF Grants (Ryan White)



PHC California/PHP (Health Plan) would like to remind all providers, Health Plan is contracted with LabCorp for all administration of clinical laboratory services. Clinical laboratory specimens should be sent to LabCorp for processing.

Online appointment scheduling is available at all LabCorp sites. PHC California/PHP members may visit [www.LabCorp.com](http://www.LabCorp.com) to locate a LabCorp testing site.

## Pick-up Service

Please call LabCorp or "will call" for pick-up at: 1-800-877-7831.

## Please Note:

For more information surrounding PHC California/PHP's process and requirements, please visit our website at: <https://positivehealthcare.net>

Thank you for your cooperation.

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF or PHP. If you have any questions contact the Provider Relations Department. Florida providers please email Provider Relations Department [FLPR@phcplans.org](mailto:FLPR@phcplans.org). California providers please email the California Provider Relations Department at [CAPR@aidshhealth.org](mailto:CAPR@aidshhealth.org). Georgia providers please email [GAPR@positivehealthcare.org](mailto:GAPR@positivehealthcare.org).