



# Provider Bulletin



07/29/2021

This Provider Bulletin applies to the lines of business and provider types checked below:

- PHP (Medicare)  
  MSSRP/Ryan White (AHF Grants)  
  Primary Care Physicians  
  Specialists  
 PHC California (Medicaid)  
  Hospitals  
  Ancillary

## New Payer ID(s) for Claims Reimbursement

Effective 08/30/21, all contracted providers are required to submit electronic claims using the following Payer IDs when utilizing a clearinghouse for electronic claims submission.

All claims using any alternative Payer ID(s) will be rejected. Please review any error messages.

Line-of-Business (LOB)	Claim Type	Payer ID
PHP	<ul style="list-style-type: none"> <li>Professional</li> <li>Institutional</li> </ul>	95411
PHC California	<ul style="list-style-type: none"> <li>Professional</li> <li>Institutional</li> </ul>	95422
MSSRP/Ryan White (Medical Subspecialty Referral Program)	Dependent on County approved services	95433

As a result of our 2021 “Go Green” initiative, we require all providers to submit claims electronically.

In the event a contracted provider does not utilize a clearinghouse for claims submission, please submit claims electronically through the Plans’ secured Provider Portal: <https://phpphcportal.org/>

### Timely filing of all claims is required as per your contract with the Plan(s).

For claim inquiries including claim submission, status, and disputes:

**Email:** (PHI must be securely sent to the Plan): [Claims@positivehealthcare.org](mailto:Claims@positivehealthcare.org)

**Call:** (888) 662-0626 [Monday through Friday, 8:30 a.m. – 5:30 p.m. PST. (Closed weekends and holidays.)]

For provider contracting questions, such as covered services:

**Email:** California: [capr@ahf.org](mailto:capr@ahf.org)  
 Florida: [flpr@ahf.org](mailto:flpr@ahf.org)  
 Georgia: [gapr@positivehealthcare.org](mailto:gapr@positivehealthcare.org)

Thank you for your cooperation!

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF or PHP. If you have any questions, contact the Provider Relations Department. Florida providers please email Provider Relations Department [FLPR@ahf.org](mailto:FLPR@ahf.org). California providers please email the California Provider Relations Department at [CAPR@ahf.org](mailto:CAPR@ahf.org). Georgia providers please email [GAPR@positivehealthcare.org](mailto:GAPR@positivehealthcare.org).