

# PROVIDER Bulletin



January 2024

This Provider Bulletin applies to the lines of business and provider types checked below:

PHP (Medicare)  Primary Care Physicians  Specialists  
 PHC (Medicaid)  Hospitals  Ancillary  AHF Grants

## INFORMATIONAL

Department of Health Care Services (DHCS) Electronic Visits Verification (EVV) changes effective January 1<sup>st</sup> 2024.

In accordance with DHCS All Plan Letter (APL) 22-014, this communication serves as PHC's notification to in network providers concerning the DHCS Electronic Visits Verification January 2024 changes to ensure provider compliance with this State requirements.

### What is changing?

CalEVV services will be updated for the following programs:

- Multipurpose Senior Services Program (MSSP) 1915(c) Waivers
- Home Health Care Services (HHCS) - Managed Care Plan (MCP) and Fee-for-Service (FFS)
- Home and Community-Based Alternatives (HCBA)

### Why are these changes being made?

CalEVV has identified new services that will be added and services that will be removed from the CalEVV system effective January 1, 2024, to remain in compliance with federal and state requirements.

### What are the impacts?

- Provider office staff will update their client-payer records prior to service delivery.
- New Healthcare Common Procedure Coding System (HCPCS) codes for MSSP, HCBA and Home Health Agency (HHA) services will be added.
- Caregivers logging visits for these programs using CalEVV will choose the new services starting January 1, 2024.
- The existing MSSP Z codes will be removed and replaced with new HCPCS codes and units.

### Provider Actions

- Review new services and verify if new services impact their agency.
- Providers will need to update the client-payer section for **each** impacted member/client in CalEVV with the new services.

### Jurisdictional Entity (JE) Actions

- JEs are to communicate this update with all their providers which include CalEVV and Alternate EVV users.
- Ensure that all their providers are capturing new services in CalEVV effective January 1, 2024.

Providers can access the updated EVV Provider Type, Procedures and Place of Service Codes via the following DHCS URL ( <https://www.dhcs.ca.gov/provgovpart/Documents/EVV-Provider-Types-and-Codes-November.pdf> )

If you have any questions concerning this communication or need additional information concerning this requirement, please contact the Provider Relations department for further assistance ([CAPR@aidshhealth.org](mailto:CAPR@aidshhealth.org)).

Thank you

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF or PHP. If you have any questions contact the Provider Relations Department. California providers please email the California Provider Relations Department at [CAPR@aidshhealth.org](mailto:CAPR@aidshhealth.org).