



Member Advisory Committee (MAC) Meeting PHP Q1 2024

Date & Time: Wednesday, May 8, 2024 at 1:00 PM PST, Via ZOOM

Meeting Registration Link: Register in advance for this meeting:

https://zoom.us/meeting/register/tJMvcurpzMsH9S4adnQfT5cA6_YYeXqvNtE

After registering, you will receive a confirmation email containing information about joining the meeting.

Meeting ID Conference: 972 5239 8650 Passcode: 762739

#	Agenda Item	Presenter	Time	Action Required	Documents
	Welcome & Welcoming Remarks	J. Tillman/ M. O'Malley	5 min	Review	
A. Action Item Log					
	MAC recruitment of members and providers	J. Tillman/ M. O'Malley	5 min	Review	
B. Discussion of PHP Trends or Updates					
1.	Focus topic: <ul style="list-style-type: none"> • PHP plan updates • PHP MAC Charter • MAC member expectations • Review PHP benefits 	J. Tillman/ M. O'Malley	15 min	Update	Report
2.	Grievance & Appeals	E. Beneche	5 min	Update	
3.	Provider Network Updates	J. Wiley	5 min	Update	
4.	Quality Updates	C. Uranaka	5 min	Update	
5.	Member Services Updates	M. Ramos	5 min	Update	
6.	Claim Updates	R. Rubio	5 min	Update	
6.	Plan Updates: request for suggestions for 2024 supplemental benefits	M. O'Malley	5 min	Update	
C. Open Discussion					
	Discussion	J. Tillman	10 min		

Next Meeting:

2024 PHP CA MAC Meeting Dates:
(Third Wednesday of every quarter, except December)

Date Time

August 14 1:00 PST/4:00 EST

November 13 1:00 PST/4:00 EST
Reports and documents are due one week prior to scheduled meeting.