



## **Return to Provider**

Dear Provider,

As of January 1, 2021, AIDS Healthcare Foundation (AHF) and its managed care lines of business, PHP (Medicare), PHC California (Medi-Cal), and Ryan White Grants, updated its claims submission policy. AHF and its operating lines of business will only accept claims via electronic submission.

Because the documentation your practice or facility submitted is not related to a claim appeal or dispute, we are returning your paper claim and requesting resubmission electronically. We appreciate your cooperation and compliance with our claims submission policy.

### **Clearing House Payer IDs**

95411 – PHP Claims  
95422 – PHC California Claims  
95433 – Ryan White Grant Claims  
95411- Ryan White Grant Claims Dental

### **Clearing House Partners**

Optum Intelligent Electronic Data Interchange  
Office Ally

### **Unable to Submit through a clearing house?**

**Office Ally** provides a portal to submit “paper” claims if you do not have a clearing house. When submitting to AHF there is no cost to you! Use the link below and click the “Start Now” to sign up and begin submitting claims.

<https://cms.officeally.com/>

<https://cms.officeally.com/payerlist/>

Check our website for additional information and resources:

<https://positivehealthcare.net/>

Contracted providers are required to submit claims pursuant to the timeliness provision set forth in the service agreement between the provider and the plan. AHF notified contracted providers of this change in the December 2020 Provider Bulletin.

If you are having trouble submitting your claim electronically, please contact your organization’s electronic submission clearinghouse to troubleshoot.

If you have any questions regarding this policy, please contact the Provider Relations Department for further assistance. Please email Provider Relations Department at:

California – [capr@ahf.org](mailto:capr@ahf.org)

We greatly appreciate your cooperation with this policy.