



PROVIDER Bulletin



November 3, 2025

This Provider Bulletin applies to the lines of business and provider types checked below:

☐ PHP (Medicare) ☒ Primary Care Physicians ☒ Specialists
☒ PHC (Medicaid) ☒ Hospitals ☒ Ancillary ☐ AHF Grants

Medi-Cal Rx Drug Utilization Review (DUR) - Educational Articles

PHC California reviews the DHCS DUR Board Educational Articles regularly for important information we can pass on to our Provider Network to improve the quality and cost-effectiveness of prescribing and dispensing practices for Medi-Cal members. Educational interventions include ongoing dissemination of information, through the Medi-Cal provider bulletin process about clinically important, drug-specific therapy problems.

Please find the most recent, and all articles that may benefit your practice, below:

[Mail-Back Envelopes for Opioids Now Available - October 2025](#)

[Xylazine in Illicit Drugs Increases Dangers Associated with Overdose - August 2025](#)

These and all prior articles can be found on the [Medi-Cal Rx Drug Use Review](#) website (www.medi-calrx.dhcs.ca.gov/provider/drug-utilization-review/). Select "Educational Articles" of the left sidebar navigation.

*Disclaimer: These articles are the result of analyses carried out by the Global Medi-Cal DUR Program and are not official policies of the Department of Health Care Services (DHCS).

For any questions, please contact the PHC California Pharmacy Customer Service Department at (888) 436-5018, seven days a week, 24 hours a day. TTY 711.

Thank you for the exceptional care you provide our members.

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHP, or PHC California. If you have any questions, contact the Provider Relations Department via email at CAPR@aidshealth.org