



Policy and Procedure No: QM 27.1	Revision No: 1
Division: Care Management	
Department: Quality Management	
Title: PHC-CA Housing and Homelessness Incentive Program	
Effective Date: 1/1/2024	
Supersedes Policy No: QM 27.0	
Reviewed/Revised by: Sandra Holzner	Review/Revision Date: 12/10/2025
Approving Committee: Quality Management Committee	Date: 12/11/2025
Executive Oversight Committee Date: 12/16/2025	

Purpose:

To describe how PHC California (the Health Plan) implements the Housing and Homelessness Incentive Program (HHIP) in accordance with Department of Health Care Services (DHCS) All Plan Letter (APL) 24-005.

Policy:

1. The Health Plan submits accurate and timely information concerning its Housing and Homelessness Incentive Program (HHIP) related activities to DHCS as required. The plan complies with all requests for additional information from DHCS.
2. The Health Plan works with applicable local partners including, but not limited to: local Continuums of Care (CoCs), counties, public health agencies, organizations that deliver housing services (i.e., interim housing, rental assistance, supportive housing, outreach, and prevention/diversion), health care providers, county mental health plans, and Drug Medi-Cal and Drug Medi-Cal Organized Delivery Systems in an effort to meet the program's goals and to report on measures.
3. The Health Plan strives to direct earned incentive funds in a manner that maximizes investment with local partners who are leading housing and homelessness-related efforts.

Procedure:

1. The Health Plan Administrator or designee collaborates with the local CoCs to submit a Local Homelessness Plan (LHP) to DHCS.
2. The Health Plan Administrator or designee collaborates with CoCs and other participating Medi-Cal managed care plans to submit completed Investment Plans (IPs) to DHCS.
3. The Health Plan Administrator or designee reports a set of quantitative and narrative measures, as outlined in the HHIP Measure Set Updated for MCP Submission 1, describing plan's performance during the period from May 1, 2022 to December 31, 2022.
4. The Health Plan Administrator or designee reports a set of quantitative and narrative measures, as outlined in the HHIP Measure Set Updated for MCP Submission 2, describing plan's performance in Program Year 2.

Definitions:

1. Housing and Homelessness Incentive Program (HHIP): a voluntary incentive program that enables Medi-Cal managed care plans to earn incentive funds for improving health outcomes and access to

whole person care services by addressing homelessness and housing insecurity as social drivers of health and health disparities.

2. Individuals or families who are experiencing or have recently experienced homelessness or are at risk of homelessness: DHCS has provided a definition that aligns with the Community Supports Policy Guide and the Housing and Urban Development definition:

- Individuals or families who lack adequate nighttime residence.
- Individuals or families with a primary residence that is a public or private place not designed or ordinarily used for habitation.
- Individuals or families living in a shelter.
- Individuals or families exiting an institution into homelessness.
- Individuals or families who will imminently lose housing in next thirty (30) days.
- Unaccompanied youth under twenty-five (25) years of age, or families with children and youth, defined as homeless under other federal statutes.
- Individuals or families fleeing domestic violence.

Monitoring:

This policy is updated as necessary and reviewed and approved at least annually by the Quality Improvement and Health Equity Committee (QIHEC).

Reference(s):

1. DHCS APL 24-005, [California Housing and Homelessness Incentive Program](#) (supersedes APL 22-007), published April 29, 2024.
2. Medi-Cal [Home and Community-Based Services \(HCBS\) Spending Plan](#)
3. DHCS [Community Supports Policy Guide](#)
4. Code of Federal Regulations (CFR), [Title 24, Section 91.5](#)
5. 42 CFR section 438.6(b)(2)

Regulatory Agency Approvals:

Date	Version	Agency	Purpose	Response
8/6/2024	QM 27.0	Dept. of Health Care Services (DHCS)	APL 24-005	File and Use