



Member Advisory Committee (MAC) Meeting PHP Q2/3 2024

Date & Time: Wednesday, August 14, 2024 at 1:00 PM PST, Via ZOOM

Meeting Registration Link: Register in advance for this meeting:

Registration Link

https://zoom.us/meeting/register/tJMvcurpzMsH9S4adnQfT5cA6_YYeXqvNtE

After registering, you will receive a confirmation email containing information about joining the meeting.

Join Zoom Meeting

<https://zoom.us/j/97252398650?pwd=ZGN0SHVaTDhSWWWhoUGZycXhxeUtBUT09>

Meeting ID: 972 5239 8650 Passcode: 762739

#	Agenda Item	Presenter	Time	Action Required	Documents
	Welcome & Welcoming Remarks	J. Tillman	2 min	Review	
A. Action Item Log					
	Review previous meeting minutes for approval and action items	M. Ladyzhenskaya	5 min	Approval	
	MAC recruitment of members and providers	J. Tillman	3 min	Review	
B. Discussion of PHP Trends or Updates					
1.	Focus topic: <ul style="list-style-type: none"> PHP plan updates PHP MAC Charter MAC member expectations Review PHP benefits 	J. Tillman/ M. O'Malley	10 min	Update	
2.	Health Equity Officer	S. Wooten	5 min	Introduction	
3.	Grievance & Appeals	E. Beneche	5 min	Update	Report E. Beneche
4.	Provider Network Updates	J. Wiley	5 min	Update	
5.	Quality Updates	C. Uranaka	5 min	Update	
6.	Member Services Updates	M. Ramos	5 min	Update	
7.	Claim Updates	R. Rubio	5 min	Update	
8.	Plan Updates: request for suggestions for 2024 supplemental benefits	M. O'Malley	5 min	Update	
C. Open Discussion					
	Discussion	J. Tillman	5 min		

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<p>Next Meeting: 2024 PHP CA MAC Meeting Dates: (Third Wednesday of every quarter, except December) Date Time November 13, 2024 1:00 PST/4:00 EST Reports and documents are due one week prior to scheduled meeting.</p>					