



## **PHC California's Delegation Model Summary**

AIDS Healthcare Foundation (dba PHC California) operates a Medi-Cal managed care plan under contract with the California Department of Health Care Services (DHCS). As a small, AIDS-specialty Medi-Cal Managed Care Plan, PHC California enrolls people who have a prior AIDS diagnosis, have Medi-Cal and live in Los Angeles County.

PHC California's provider network supplies most care directly to enrollees without the use of subcontractors or a broad delegation model. A small percentage of services (i.e., vision care) are partially delegated to subcontractors based on the subcontractor's area of expertise and its network options. PHC California enrollees are directly impacted by these contracts, gaining access to robust local networks of specialist providers developed and managed by the PHC California subcontractors. The result is improved access, convenience, and quality of care for enrollees.

PHC California's delegation model is limited to Partial Delegation. PHC California does not contract with any Fully Delegated Subcontractors, Downstream Fully Delegated Subcontractors, or Downstream Partially Delegated Subcontractors.

A Partially Delegated Subcontractor refers to a subcontractor who has been assigned certain specific services, obligations, or duties, but without full autonomy. In these arrangements, PHC California has oversight and involvement of the delegated functions. Partially Delegated subcontractors are considered a delegated entity and are held to the same regulatory and contractual standards as PHC California. Partially Delegated subcontractors may sub-delegate their obligations under their contracts with PHC California with express consent. PHC California performs regular oversight of the subcontractors' performance to ensure adherence to regulatory, contractual, operational and service quality requirements. PHC California remains fully accountable for all aspects of our enrollees' health care.

PHC California's delegation model broadens specific networks to promote accessible and high-quality healthcare for all enrollees. By leveraging the expertise of each partner, streamlining processes and maintaining oversight, PHC California's delegation model aims to improve health outcomes, provide convenient access to care, and enhance the overall experience of beneficiaries within the Medi-Cal system.