

2025 Annual Report

MOU Effective Date	MOU Type	Combined MOU	Description of Combined MOU	Plan Code	Plan Name (auto-populates)	County (auto-populates)	Reporting Year	Other Party Organization & Name	Multi-Party MOU	Description of Multi-Party MOU	Meeting Attendees	Topic: Care Coordination	Topic: Referrals	Topic: Strategies to Avoid Duplication of Services	Topic: Dispute Resolution	Topic: Collaboration	Topic: Member Engagement
5/1/2025	SMHS: Local Government Agencies/Social Services Departments: Specialty Mental Health Services	No	N/A	915	PHC California	Los Angeles	2025	Los Angeles County Department of Mental Health	No	N/A	Tiffany Jarrett, National Director of Care Management (MOU Liaison), Sandy Johansson, Adam Villalpando, Xing Liu, Angie Barrera, Matthew Hendricks, Sandra Holzner, Mimi Mihaylov, Angela Tran, April Newman, Fady Stehatta	In 2025, representatives of DMH and PHC California met on a monthly cadence (third Wednesday of the month), with the exception of December 2025, which was cancelled. Starting in October 2025, one meeting each quarter is devoted exclusively to care coordination. This arrangement continues to be satisfactory to both parties. MOU parties agreed that no changes to the MOU are needed at this time.	No referrals to report from PHC California to DMH for Specialty Mental Health Services (SMHS) or from DMH to PHC California for Non-Specialty Mental Health Services (NSMHS) in 2025. There have been some referrals from DMH to PHC California for Enhanced Care Management (ECM). Parties agreed that the number of referrals and the number of PHC California enrollees currently engaged in care with DMH will be captured in meeting minutes Starting with February 2026 meeting. A mutually agreed upon process is in place for closed loop referrals. MOU parties agreed that no changes to the MOU are needed at this time; however, changes may be needed as the Transitional Rent Community Support is operationalized.	The MOU parties have not encountered any duplication of services issues. The weekly data sharing report helps ensure that there is no duplication of services; parties discussed adding service descriptions to the report. Parties also discussed sharing PHC California mental health claims data with DMH as an additional strategy to prevent duplication of services. Fady to check with DMHS IT Dept. on a data format to do so. DMH noted that their providers must have prior authorization to render care and send claims to DMH. Even when both MOU parties have a provider in common, the patient must be referred to DMH and services authorized by DMH in order for DMH to pay claims. MOU parties agreed that no changes to the MOU are needed at this time.	There were no disputes between the MOU parties in 2025. MOU parties agreed that no changes to the MOU are needed at this time.	PHC California shared its staff training slide deck with DMH. DMH to send their training slide deck to PHC California. DMH has shared its policies and procedures relevant to collaborative efforts. PHC California updated its policy on mental health screening tools and shared the changes with DMH. PHC California will update and share additional mental health policies in 2026. MOU parties agreed that no changes to the MOU are needed at this time.	PHC California and DMH did not significantly engage in collaboration on enrollee engagement in 2025. Note that the MOU was executed mid-2025 and initial efforts focused on data sharing, care coordination, staff training, and policies and procedures. Enrollee engagement, including enrollee education, will be a priority area for the MOU team in 2026. Cassandra Gomez, PHC California's Director of Health Education, will join MOU meetings in 2026 to facilitate these activities. MOU parties agreed that no changes to the MOU are needed at this time.