



PROVIDER Bulletin



February 9, 2026

This Provider Bulletin applies to the lines of business and provider types checked below:

- PHP (Medicare) Primary Care Physicians Specialists
 PHC (Medicaid) Hospitals Ancillary AHF Grants
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Purpose of This Bulletin

The purpose of this Provider Bulletin is to notify contracted providers of a change in hospital network participation involving Keck Hospital of USC and to provide guidance on appropriate in-network hospital alternatives to ensure continued member access to covered inpatient and outpatient hospital services.

Summary of Keck Hospital of USC Termination

Effective March 1, 2026, Keck Hospital of USC will no longer participate in the PHP (HMO SNP) and PHC California provider networks. Providers should redirect members to alternative network hospitals listed below. Note that the termination of Keck Hospital of USC contract does not affect the plans' contracts with USC Care Medical Group and USC Arcadia Hospital (formerly Methodist Hospital). USC Care Medical Group and USC Arcadia Hospital remain in network.

This network change will not affect members' access to covered services and will not affect members' choice of Primary Care Provider (PCP). PHP and PHC California will continue to authorize medical services at other nearby in-network hospitals, including:

- [Cedars-Sinai Medical Center](#)
- [Hollywood Presbyterian Medical Center](#)
- [California Hospital Medical Center](#)
- [LA Downtown Medical Center](#)

Provider Action Required

Do not refer members to Keck Hospital of USC for services rendered on or after February 28, 2026, unless approved under Continuity of Care.

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF, PHC or PHP. If you have any questions contact the Provider Relations Department. California providers please email the California Provider Relations Department at CAPR@aidhealth.org.



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.Redirect referrals to in-network hospital alternatives listed above. Inform impacted members of their options and available support.

Continuity of Care

Members who are actively receiving treatment at Keck Hospital of USC as of the termination date may request Continuity of Care. Eligible members may continue treatment at Keck Hospital of USC pursuant to the plans' Continuity of Care policy.

Providers are encouraged to assist members with requests for Continuity of Care when clinically appropriate. Members should be directed to contact Member Services for assistance with Continuity of Care requests or questions regarding the policies.

Update referral practices and internal workflows to reflect this change.

If you should have any questions regarding this matter, please contact Provider Relations at (888) 726-5411 or email at CAPR@aidhealth.org.

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