

Standard (non - urgent) Prior Authorization Request

Request approved
Request denied

How many times this happened	Out of total request	Percentages
1525	1529	99.70%
4	1529	0.26%

Request approved within 7 days/ 14
Request Denied within 7 days/ 14

How many times this happened	Out of total request	Percentages
1512	1529	98.80%
4	1529	0.26%

Request approved only after time review for was extended
Request denied after time for review was extended

How many times this happened	Out of total request	Percentages
13	1529	0.85%
0	1529	100%

Request approved only after appeal
Request denied after appeal

How many times this happened	Out of total request	Percentages
0	1529	100%
0	1529	100%

Expedited (urgent) Prior Authorization Request

Response Due to Provider Within 72 Hours

Request approved
Request denied

How many times this happened	Out of total request	Percentages
161	162	99.30%
1	162	0.62%

Request approved within 72 hours
Request Denied within 72 hours

How many times this happened	Out of total request	Percentages
161	162	99.30%
1	162	0.62%

Request approved only after time review for was extended
Request denied after time for review was extended

How many times this happened	Out of total request	Percentages
0	162	100%
0	162	100%

Request approved only after appeal
Request denied after appeal

How many times this happened	Out of total request	Percentages
0	162	100%
0	162	100%

Time Between Receiving a Prior Authorization Request and Sending a Decision

Standard (non urgent) Prior Authorization Request (response due to provider within 7 calendar days)
Expedited (urgent) Prior Authorization Requests (response due to provider within 72 hours)

Mean (Average) Time	Median (Middle) Time
3.75 days	3.46 days
16.37 hrs	16.26 hrs