

# PROVIDER Bulletin



April 2026

This Provider Bulletin applies to the lines of business and provider types checked below:

- PHP (Medicare)  Primary Care Physicians  Specialists  
 PHC (Medicaid)  Hospitals  Ancillary  AHF Grants

## Authorization Process Notification (reminder notice)

As part of our on-going commitment to improve services and tools, we are proud to announce our revised authorization process for PHP (HMO SNP).

Our in-network providers **will not** be required to submit authorizations for the following routine services:

- PCP VISITS
- SPECIALTY OUTPATIENT OFFICE VISITS (Including Pain Mgmt and/or routine services exclusive of treatment and medication administration)
- CHIROPRACTIC SERVICES
- ACUPUNCTURE SERVICES
- DIAGNOSTIC TESTS (example: MRI, CT, X-Rays, Ultra-sounds, biopsy, mammograms)
- SCREENING EXAMS (screening colonoscopy\*, pap-smear, glaucoma screening,)
- SLEEP STUDIES
- EMERGENCY CARE
- AMBULANCE SERVICES
- LABS (ONLY FROM LABCORP)
- MENTAL HEALTH EXAMS (Including alcohol misuse screening)
- FAMILY PLANNING SERVICES
- STD SERVICES
- URGENT CARE
- ROUTINE EYE EXAM
- CARDIAC TESTING
- PHYSICAL, OCCUPATIONAL AND SPEECH THERAPY (REHAB) (FOR THE REMAINDER OF 2026 **ONLY**)

**Please Note:** The following services **will continue to require authorization** from the Plan as a result of PHP's clinical/care management oversight requirements:

- DURABLE MEDICAL EQUIPMENT (DME)
- HOME HEALTH (INCLUDING PHYSICAL, OCCUPATIONAL AND SPEECH THERAPY)
- SURGICAL PROCEDURES\* exceptions below
- INPATIENT HOSPITALIZATIONS
- DIALYSIS except for out of area dialysis (example, when the member is traveling out of state)
- SKILLED NURSING FACILITY
- PET SCANS
- CHEMOTHERAPY AND RADIATION
- PART B DRUGS
- PROSTHETICS AND ORTHOTICS
- MOM'S MEALS
- MASSAGE THERAPY

Please continue to utilize EQSuite to submit authorization request to PHP.

If you have any questions or concerns regarding this authorization process change, please contact Provider Relations department for further assistances: California providers please contact [CAPR@aidhealth.org](mailto:CAPR@aidhealth.org).

This Provider Bulletin is not intended to replace or conflict with any requirements outlined in your signed Agreement with AHF or PHP. If you have any questions contact the Provider Relations Department. California providers please email the California Provider Relations Department at [CAPR@aidhealth.org](mailto:CAPR@aidhealth.org).